

Web Chair Report – December 21, 2018

2019 Unity Breakfast – Online Ticket Sales

- As of this writing, we have sold 5 tickets online. Last year the bulk of online ticket sales were made in the month leading up to the Unity Breakfast.
- See the back of this report for “Frequently Asked Questions (FAQ)” about online ticket sales. Remember to print out your ticket and bring it with you on March 3rd for admission to the event.

Online 7th Tradition Contributions

- Just a reminder that both individuals and groups can now make contributions directly on our secured website using a credit card.
- As an enhancement for those groups that have a checking account, I am planning to add ACH payments (direct debit via checking accounts) by the middle of January 2019.

Email Communications

- Join the Suffolk County General Service mailing list by visiting <https://aasuffolkgs-ny.org/subscribe/> and enter your email address (required). You will receive an email to confirm your subscription to the list, and as a further security measure you will be asked to confirm your humanity by checking a box. Members can unsubscribe from the list by either clicking the appropriate “unsubscribe from this list” link at the bottom of any email received from Suffolk GS, or by visiting <https://aasuffolkgs-ny.org/unsubscribe/>.

Website Redesign

- Early next year, the web committee will be looking to make our website more informative and visually appealing.

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Frequently Asked Questions (FAQ)

Online Unity Breakfast Tickets

- 1) Where do I go to buy online tickets for the Unity Breakfast?
 - a. Tickets are available for purchase on our website at <https://aasuffolkgs-ny.org>.
- 2) Is the online ticket purchase process safe?
 - a. Yes. Our payment processor (Stripe) meets all Payment Card Industry (PCI) security standards for accepting credit cards on a website. Your payment is secure, and no personal/confidential information (for example your credit card number) is stored on the Suffolk General Service website.
- 3) What credit cards do you accept for payment?
 - a. We accept Visa, MasterCard, American Express, Discover, JCB and Diners Club.
- 4) Can I purchase more than 1 ticket at a time?
 - a. Yes. You will be asked to provide the first name and last initial for each attendee. If you don't have the specific attendee names, enter in any information to uniquely identify the ticket. Suggestion: you can input your group name in the first name field, and ticket # (for example ticket 1, 2, 3...) in the last name field.
- 5) How do I get the ticket(s)?
 - a. Once you complete your purchase, you will receive an email from tickets@aasuffolkgs-ny.org with a link to your ticket(s). Click on the download link to print or save each ticket. Provide each attendee with their individual ticket.
- 6) Do I need to present a ticket for admission to the Unity Breakfast?
 - a. Yes. Every attendee must present their unique ticket for admission to the event.
- 7) I don't have a printer. Can I show the ticket on my phone?
 - a. You can, but the check in process will be smoother if you have it printed and ready for scanning. Each ticket will be scanned for entry into the event on March 3.
- 8) What will you use my email address for?
 - a. To send you a link to your ticket, to send you a receipt for your purchase, and to communicate any details on the check-in process for online tickets.
- 9) What if delete the email that contains the link to my tickets?
 - a. Send an email to tickets@aasuffolkgs-ny.org and we will resend you the ticket link.